

## **Hotel Tigaiga vision, mission and values**

Hotel Tigaiga establishes the following frame of reference:

- Welcome our clients, meet their expectations to ensure enjoyment during their stay, valuing the hospitality of our house with more than 60 years of family tradition, its gardens and the characteristics of our environment.
- The uniqueness of the services the Hotel Tigaiga offers is based on continuous improvement, which motivates all of the staff 365 days a year, 24 hours a day, providing each guest with unforgettable experiences. The affection with which the staff of the hotel treats every single guest enables us to achieve their satisfaction and accomplish the goals we set as far as management and environment are concerned.
- Promote a favourable environment for labour relations and respect for fundamental rights, based on equal opportunities, security and transparency.
- Developing environmental strategies to reduce unnecessary consumption, and to encourage recycling and reusing, involving guests, staff and providers in the improvement and sustainability of nature.
- All of this firmly aimed at reaching levels of maximum quality, remaining on the cutting edge to satisfy the demands of our guests, always within the strict compliance of the law and of contamination control, minimizing environmental impact due to human intervention.
- The Talg family and their team, with their vast experience in the hotel industry, are delighted to make their guests feel part of the house, incorporating their individual desires within service criteria.